

TRAINING/SERVICE RATES

The following prices and policies are in effect as of April 1st, 2015 to cover the Service operations at Teledyne API.

Training/Field Services:

Upon customer request and upon receipt of prepayment, Teledyne API will have a technician visit the customer site for the **purpose of analyzer repair or training** or provide a customized training at the Teledyne Advanced Pollution Instrumentation facility in San Diego CA. The customer will be billed at the following rates and will be responsible for all reasonable travel and living expenses:

Training/ Labor Rate: \$1,400.00 per day or \$1,925.00 per day for Sundays and Legal holidays. (**Up to 8 hours per day**)

In the event the work cannot be performed due to labor problems, non-operation of facility, etc., normal labor rates will apply.

Travel Time: \$1,200.00 per day (**\$1,925.00 for Sundays and legal holidays**), minimum one day
Travel Expenses: **See quote.**

Scheduled Factory Training

The following is a scheduled training held at the Teledyne Advanced Pollution Instrumentation facility in San Diego CA. for Level 1 or Level 2 dates visit our training page at <http://www.teledyne-api.com/training.asp>

Level 1 \$150 per day /per person
 Level 2 \$750 per person (5 day class)
Customized: \$1400.00 per day (**For more information and available dates please contact us at sda_training@teledyne.com**)

Factory Service:

If a customer elects to return an analyzer, sub-assembly, module or PCA to the factory for service/ repair *an RMA must be requested* and issued, once returned the product will be examined to diagnosed possible problems. The customer will then be contacted by e-mail and will be given an estimate for the cost of the repair. Upon customer approval, the repair will be completed at the following labor rates:

To request an RMA please visit <http://www.teledyne-api.com/rma.asp>

Analyzers (All TAPI models)

Diagnosis Charge: \$175.00 per hour to diagnose problem (**credited towards actual repair costs min of 3 hours**).
Minimum Charge: \$700.00 (**includes diagnosis charge**)
Parts & Materials: List price will be applied
Technician Labor: \$175.00 per hour
Expedite Fee \$875.00 (**For all instruments including Calibrators**)
Evaluation/Scrap Fee: \$525.00 (**If repair is not approved, a minimum Diagnosis charge of 3 hours will apply as evaluation fee or scrap fee** (these are waived if a replacement unit is purchased).)
As Found & Ozone Certification \$875.00 per analyzer (**pertains to Ozone Analyzers ONLY, if no major parts are needed.**) **As found, is the reading taken from the instrument prior to performing repairs/calibrations. Ozone Certification is after the instrument has been repaired/calibrated it is certified against a transfer standard.**

Sub Assembly/Modules/PCA's

Diagnosis Charge: \$175.00
Evaluation/Scrap Fee: \$175.00 (**If repair is not approved, also used as scrap fee**)
Technician Labor: \$175.00 per hour
Parts and Materials: List price will be applied
Minimum Charge: \$350.00 (**includes diagnosis charge**)
Pre-E series CPU's:* **Flat rate \$1050.00 (*same for evaluation or scrap)

Multigas Calibrators Models (700E, 700EU, T700, T700U, T750 & T750H)

Evaluation Fee: \$700.00
 2 MFC only \$1400.00 (**minimum charge if no major parts are needed**)
 3 MFC only \$1750.00 (**minimum charge if no major parts are needed**)
 2 MFC plus Ozone Option \$1750.00 (**minimum charge if no major parts are needed**)
 2 MFC plus Ozone & Photometer \$1750.00 (**minimum charge if no major parts are needed**)
 3 MFC plus Ozone Option \$2100.00 (**minimum charge if no major parts are needed**)
 3 MFC plus Ozone & Photometer \$2100.00 (**minimum charge if no major parts are needed**)

OUTSIDE SERVICES

NIST Certification \$3100.00 (**does not include repairs or parts if needed**)
6 X 6 Certification \$2500.00 (**does not include repairs or parts if needed**)

Note: All parts are and supplies needed will be itemized and charged at list price. Partial hours are charged at the full hour rate. **Customer is responsible for freight both ways and Import Export expenses including any brokers fees that may occur.**

Sellers Offer, and any order issued by Buyer to Seller for the goods and/or services specified herein, is strictly limited to Seller's Terms and Conditions of Sale, which can be found at <http://www.teledyne-api.com>