

Completion and delivery of this form is required prior to beginning of repair. Upon receipt of RMA#, please complete form. You may submit fax it to us at **858-657-9329**, or include a copy with your instrument.

RMA Information Form

Contact Information:		RMA#:	<input type="text"/>
Name:	<input type="text"/>	Company:	<input type="text"/>
Phone:	<input type="text"/>	Fax:	<input type="text"/>
E-mail address:	<input type="text"/>		

Ship to:			
Company:	<input type="text"/>	Attention:	<input type="text"/>
Address 1	<input type="text"/>		
Address 2	<input type="text"/>	Telephone:	<input type="text"/>
City, State, Zip	<input type="text"/>		
Carrier: (Fedex, UPS, etc)	<input type="text"/>	Acct. #:	<input type="text"/>
Method: (Next Day, Two-Day, Ground, etc)	<input type="text"/>		

Billing Information:			
Company:	<input type="text"/>	P.O.#:	<input type="text"/>
Address 1	<input type="text"/>	Approved Amt.:	<input type="text"/>
Address 2	<input type="text"/>		
City, State, Zip	<input type="text"/>		

Repair Information:			
Model:	<input type="text"/>	S/N:	<input type="text"/>

Service Type: Normal: Priority:
\$750 fee in addition to repair charges.

Symptoms:

Comments:

RMA SHIPPING NOTICE

Please read the information below and click the link to acknowledge the shipping notices.

When you are shipping instruments back to TAPI, it is **very important** to remember the following...

- **Put the shipping screws into the analyzer. (A Series Only)**
Severe damage can be caused by not installing the shipping screws. This damage **is not** covered under warranty.
- **Use a proper shipping container.**
Improper shipping containers and/or packaging can result in damage to the chassis and a very expensive repair. Putting an instrument in a box with peanuts is not a proper shipping container.
- **Pack permeation tubes correctly.**
Do not ship an analyzer with the perm tube installed. If left in the analyzer, permanent damage to the pneumatics could result. It is recommended to ship the perm tube in its original packaging.

Damage caused by improper shipping **is not** covered under warranty.

Please contact the Technical Service department if you do not have shipping screws or a proper shipping container. We can help!

1-800-324-5190

API-customerservice@teledyne.com