



CUSTOMER: _____ PHONE: _____

CONTACT NAME: _____ FAX NO: _____

SITE ADDRESS: _____

SERIAL NO.: _____ FIRMWARE REVISION: _____

1. Are there any failure messages? _____

Please complete the following table:

PARAMETER	DISPLAYED AS	OBSERVED VALUE	UNITS	NOMINAL RANGE
Range	RANGE		PPM, MGM PPB, UGM	1 – 100 PPM
Stability	CO STB		PPM	<1.0 PPM with Zero Air
CO Measure	CO MEAS		mV	2500 – 4800 MV
CO Reference	CO REF		mV	2500 – 4800MV
Measure/Reference Ratio	MR RATIO		–	1.1 – 1.3 W/ Zero Air
Auto Zero M/R Ratio	AZERO RATIO		–	1.1 – 1.3
Pressure	PRES		In-Hg-A	-2” Ambient Absolute
Sample Flow	SAMP FL		cm ³ /min	1800 ± 20%
Bench Temp	BENCH TEMP		°C	48 ± 2
Wheel Temp	WHEEL TEMP		°C	56 ± 2
Oven Temp	OVEN TEMP		°C	46 ± 1
Photo Drive	PHT DRIVE		mV	250 mV – 4750 mV
Slope of CO Measurement	CO SLOPE		–	1.0 ± .3
Offset of CO Measurement	CO OFFSET		PPM	0 ± 0.3
Dark Cal Reference signal	REF DARK OFFSET		mV	125 ± 50 mV
Dark Cal Measurement Signal	MEAS DARK OFFSET		mV	125 ± 50 mV
Electric Test			PPM	40 ± 2 PPM

TELEDYNE API CUSTOMER SERVICE

EMAIL: api-customerservice@teledyne.com

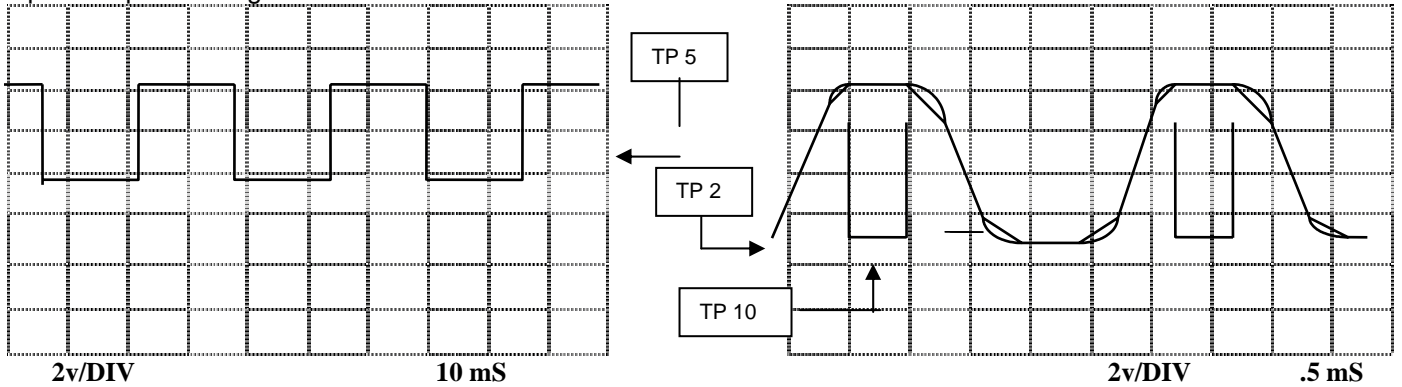
PHONE: (858) 657-9800 - TOLL FREE: (800) 324-5190 - FAX: (858) 657-9816

2. Have you performed a leak check and flow check? _____

3. What are the failure symptoms? _____

4. What test have you done trying to solve the problem? _____

5. Please check these signals and verify the correctness. Look for the signals annotated on the diagram. What are the peak-to-peak voltages?



5. If possible, please include a portion of a strip chart pertaining to the problem. Circle pertinent data.

THANK YOU FOR PROVIDING THIS INFORMATION. YOUR ASSISTANCE ENABLES TELEDYNE API TO RESPOND FASTER TO THE PROBLEM THAT YOU ARE ENCOUNTERING.

OTHER INFORMATION: _____

